



MANCHESTER FIRE RESCUE

2024 ANNUAL REPORT

OPENING STATEMENT

On behalf of the members of Manchester Fire-Rescue Department, it is my pleasure to present our 2024 Annual Report. Please take time and review the information included in this report. The information in our report reflects the dedication and hard work your department performs on a daily basis.

As a department we continue to make positive changes that improve our capability to deliver emergency and non-emergency services to the community. Our personnel continue to meet today's challenges of delivering quality emergency services.

This past year was one of our busiest in recent years. Our department prides themselves on the level of preparedness they maintain for an "all hazards" approach to managing incidents.

As you look through this report, you will see and increase in fire and EMS related calls. You will also see a high number of training hours annually. Our firefighters are running more calls, and training harder on a variety of subjects.

In closing, I am very appreciative of the hard work by the dedicated members of Manchester Fire-Rescue Department, the continued support of the Board of Mayor and Alderman and the entire community as we work together to meet the needs of our community through progressive emergency services.

Sincerely

GEORGE J. CHAMBERS III

Chief, Manchester Fire-Rescue

TABLE OF CONTENTS

Mission Statement.....4

Organizational Chart.....5

Administrative Staff.....6

Shifts Captains.....7

Operations Personnel.....7-8

Budget.....9

2024 Accomplishments.....10-11

Community Risk Reduction.....12

Incidents.....13

Fire Response Data.....14

Response Time Data.....15

Fire Loss Data.....16-17

Vehicle Accident Response Data.....18-19

Firefighter Training.....20-24

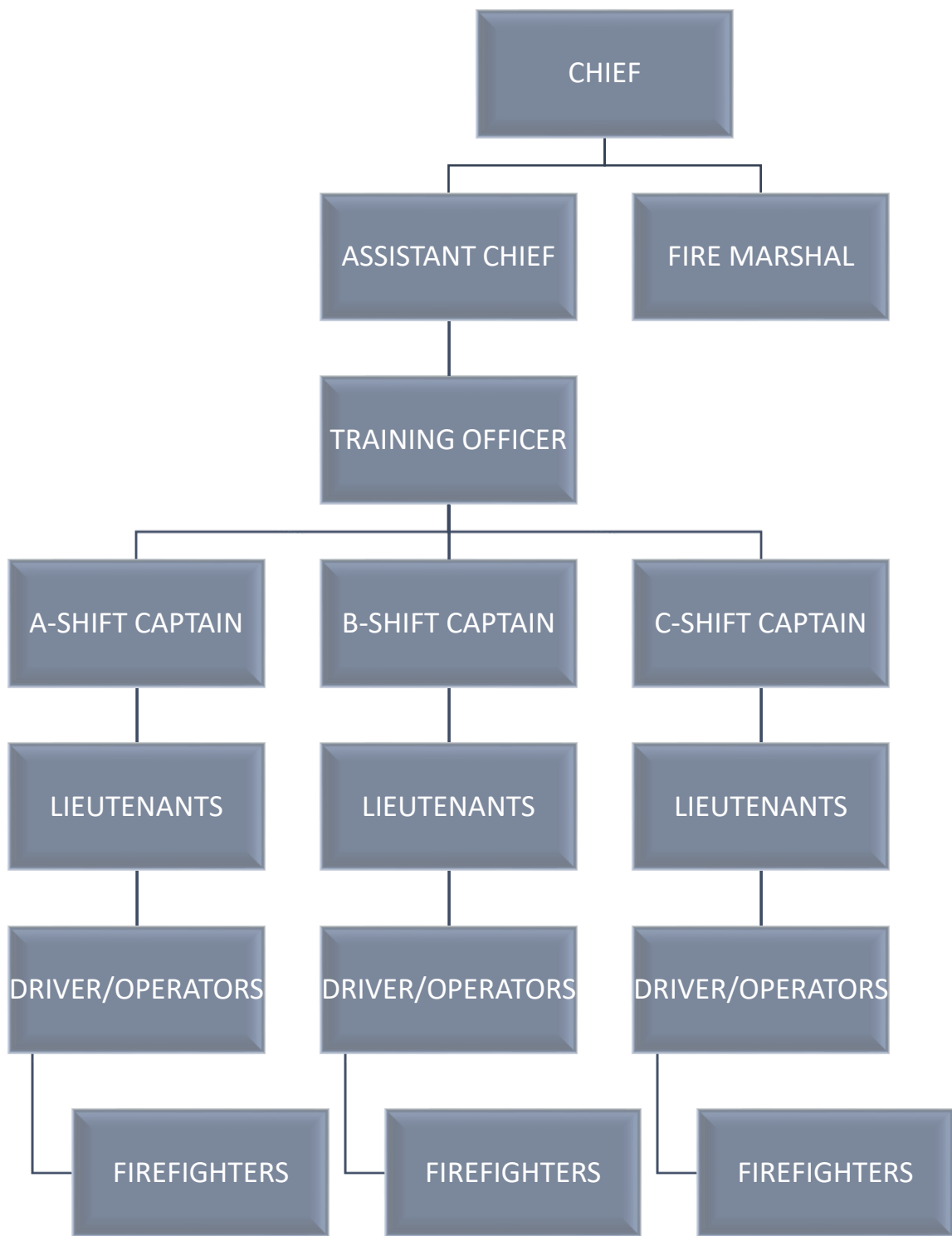
Way Forward.....25

Logo.....26

MISSION STATEMENT

To protect the quality of life for present and future generations through interaction with our community, compassionate service and an atmosphere that encourages innovation, professionalism, and diversity.

ORGANIZATIONAL CHART



ADMINISTRATIVE STAFF



Chief George Chambers III



Assistant Chief Mark Reed



Training Officer Tyler Hickerson



Deputy Fire Marshal Jeremy Woods

SHIFT CAPTAINS



Andrew Floied



Stephen Wooten

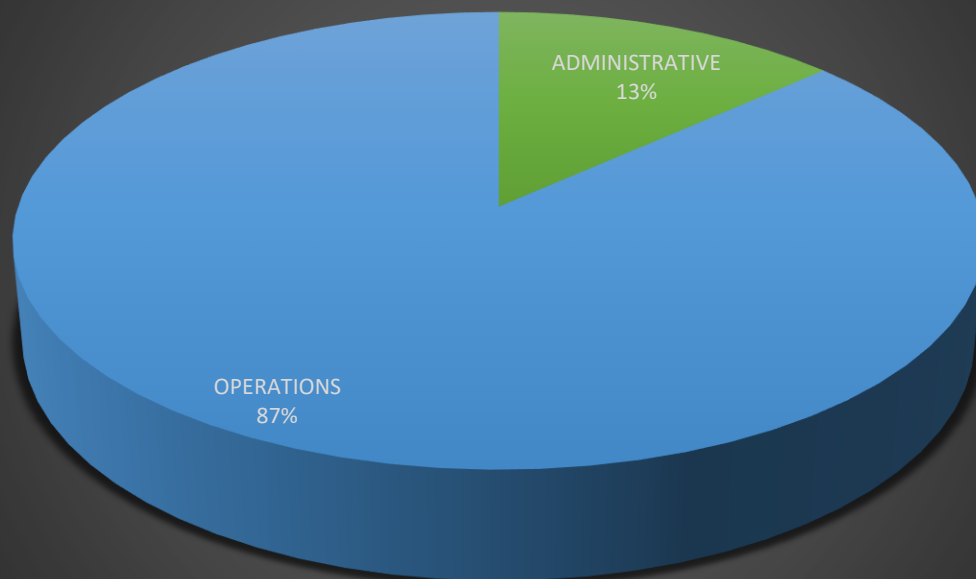


Emmett "Casey" Wright

OPERATIONS PERSONNEL

A-Shift	B-Shift	C-Shift
LT Jay Lankford	LT Sherman White	LT Nicholas Slone
LT Dustin Webb	LT Jimmy Ingram	LT Sam Pennington
D/O Jimmy Hollandsworth	D/O Travis Field	D/O Johnny Fults
D/O Tyler Bradshaw	D/O Lebron Graham	D/O Tony Ocheltree
FF James Price	FF Stephen Jacobs	FF Jonathan Siler
FF Caleb Hawkins	FF Colton Pruitt	FF Brandon Spry
FF Lee Cantrell	FF Nicholas Thompson	FF John Kester
FF Alex Sepe	FF Sebastian Novoa	FF Micah Frame
	FF Tevin Carter	FF Dakota Llanes

PERSONNEL DISTRIBUTION 2024



ADMINISTRATIVE DIVISION

- 1 Fire Chief**
- 1 Assistant Chief**
- 1 Training Officer**
- 1 Deputy Fire Marshal**

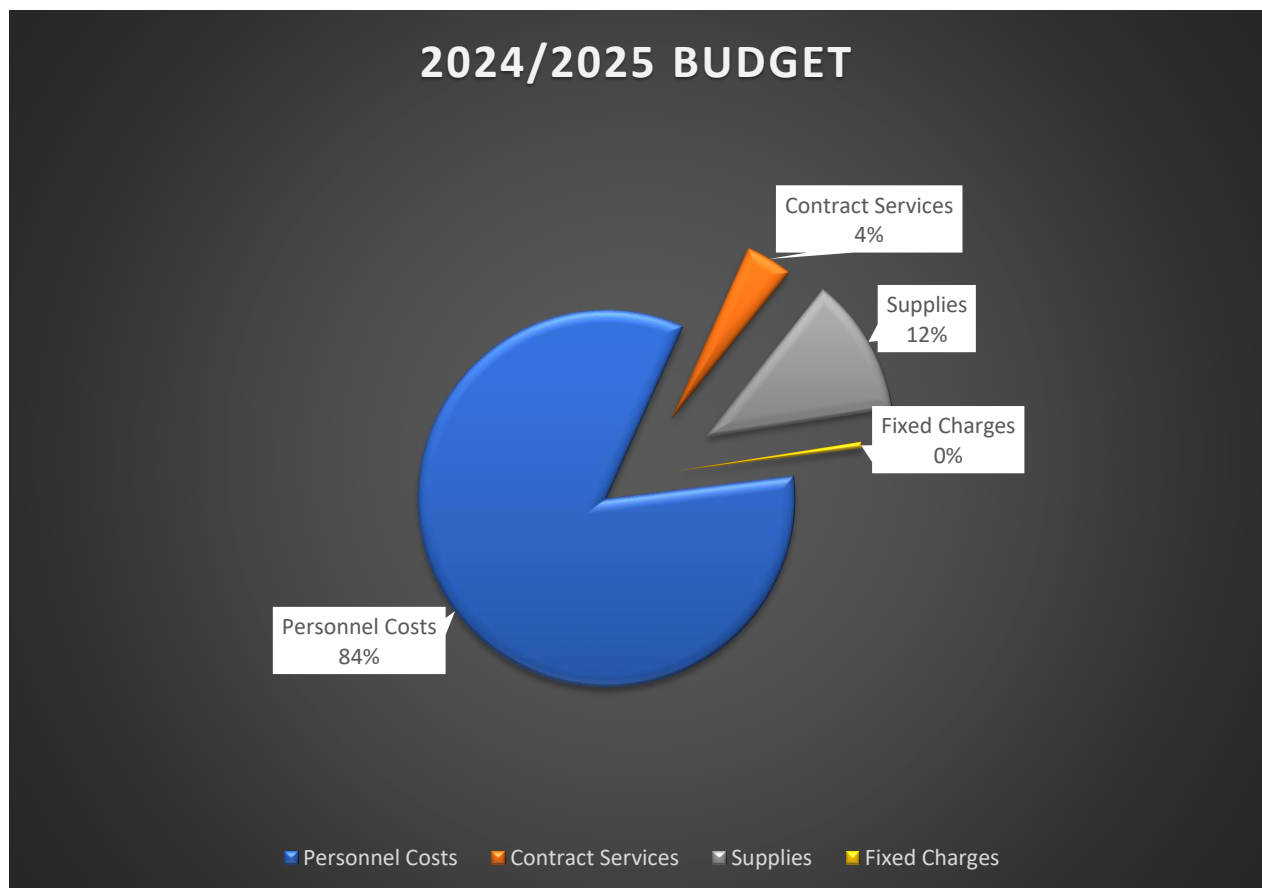
OPERATIONS DIVISION

- 3 Shift Captains**
- 4 Lieutenants**
- 4 Driver/Operators**
- 14 Firefighters**

BUDGET

Manchester Fire-Rescue (MFR) total budget for fiscal year 2024/2025 is 3,096,282. Budget figures do not include capital improvements.

DESCRIPTION	2022/2023	2023/2024	2024/2025	INCREASE/ (DECREASE)
PERSONNEL COSTS	\$2,142,900	\$2,338,489	\$2,589,282	+\$250,793
CONTRACTUAL SERVICES	\$96,899.00	\$108,000	\$124,000	+\$16,000
SUPPLIES	\$163,300	\$182,500	\$367,000	+\$184,500
FIXED CHARGES	\$14,000	\$16,000	\$16,000	\$0
TOTAL BUDGET	\$2,507,925	\$2,644,989	3,096,282	+\$451,293



2024 ACCOMPLISHMENTS

NEW EQUIPMENT

20 new MSA G1 air packs was purchased to replace our old ISI air packs.



STATION/ BUILDING PROJECTS

Station 2 underwent an upstairs floor remodel.

Station 2 underwent a bathroom remodel.

PUBLIC RELATIONS EVENTS

Manchester Fire Rescue is committed to public relations events that include car Child Safety seat check/installs, parade events, school events, and fire safety Education for schools, business's and local groups.



Car Seat Safety Technicians installed/checked 61 car seats during the year. This program is funded primarily by the Tennessee Highway Safety Office who provide safety seats and training for personnel. We have 4 technicians that provide this service to citizens

PREPLANING OF FACILITIES

This is a continual process for our personnel. We have completed pre incident plans for a large majority of the City of Manchester, the Industrial Park, Manchester Industrial Park and continue to add to our plans on a monthly basis.

COMMUNITY RISK REDUCTION

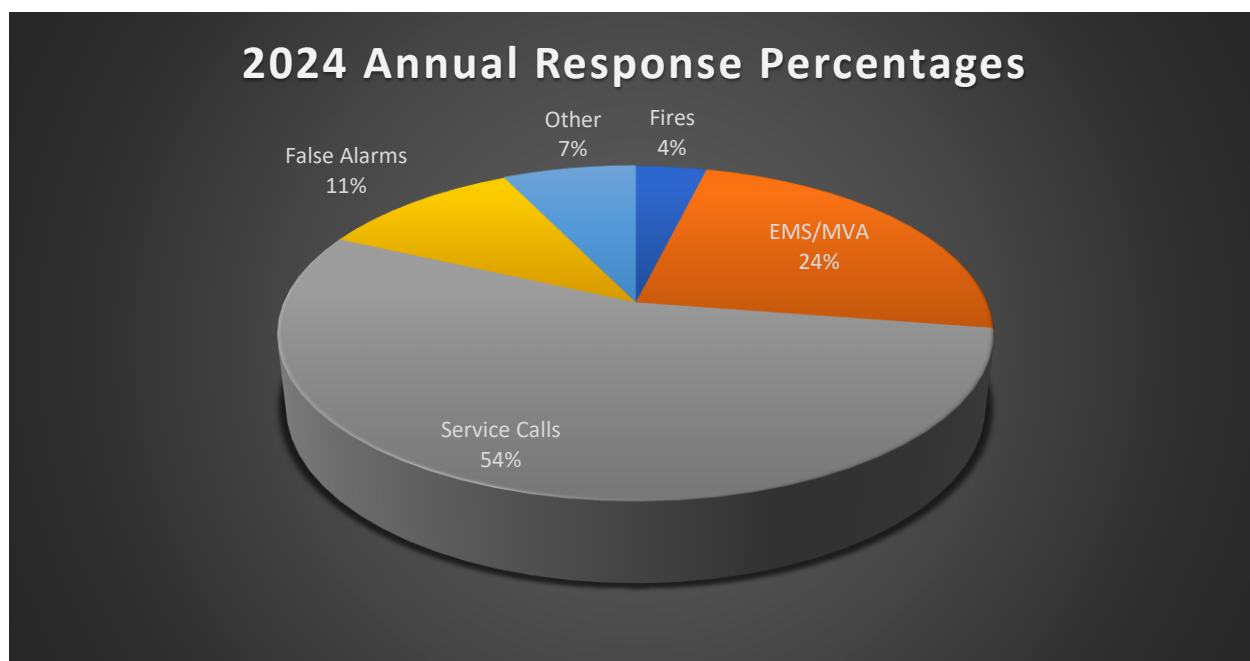
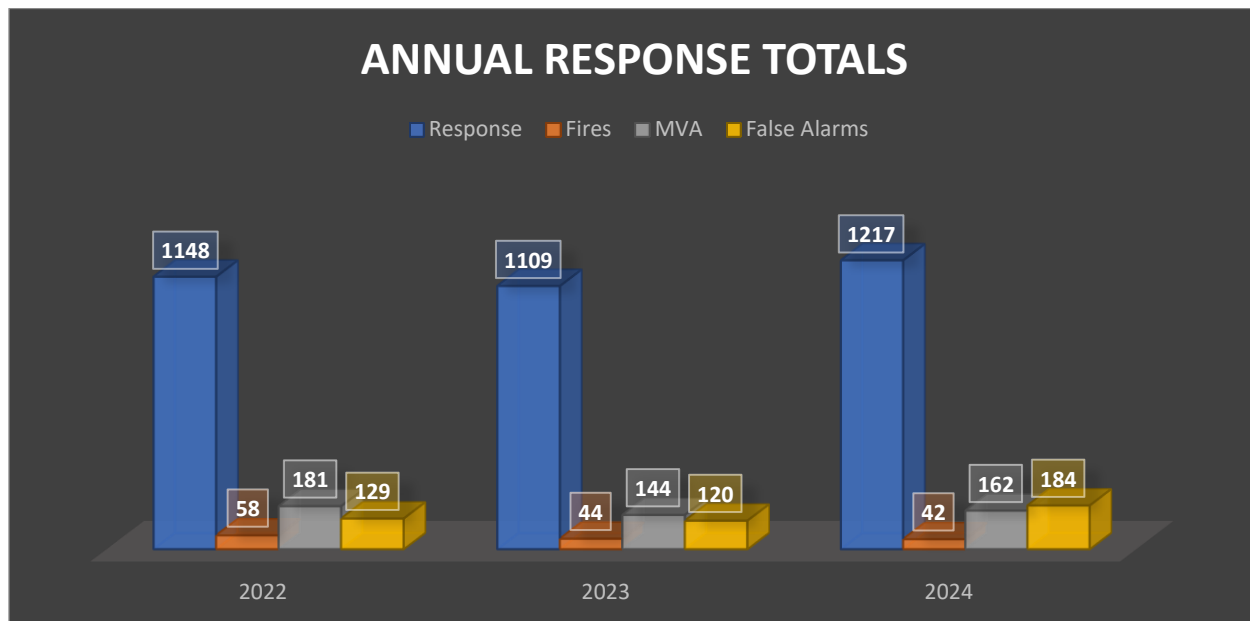
Manchester Fire-Rescue has partnered with the State Fire Marshalls Office and receives and distributes free smoke alarms for residents in the City of Manchester. During 2024 firefighters provided 97 free smoke alarms to 24 homes. Crews also conducted inspection of smoke alarms at various homes throughout the city and assisted citizens with changing out batteries on their alarms and recommending proper types of CO alarms for their homes. We hope to increase the number of homes reached in 2025 as we continue with this very worthwhile lifesaving program.

Manchester Fire Rescue monitors open burning in the city of Manchester. Individuals in the city are required to have a burn permit throughout the year. Individuals are informed of State and local requirements concerning open burning. We issued 338 permits in 2023 and 334 in 2024.

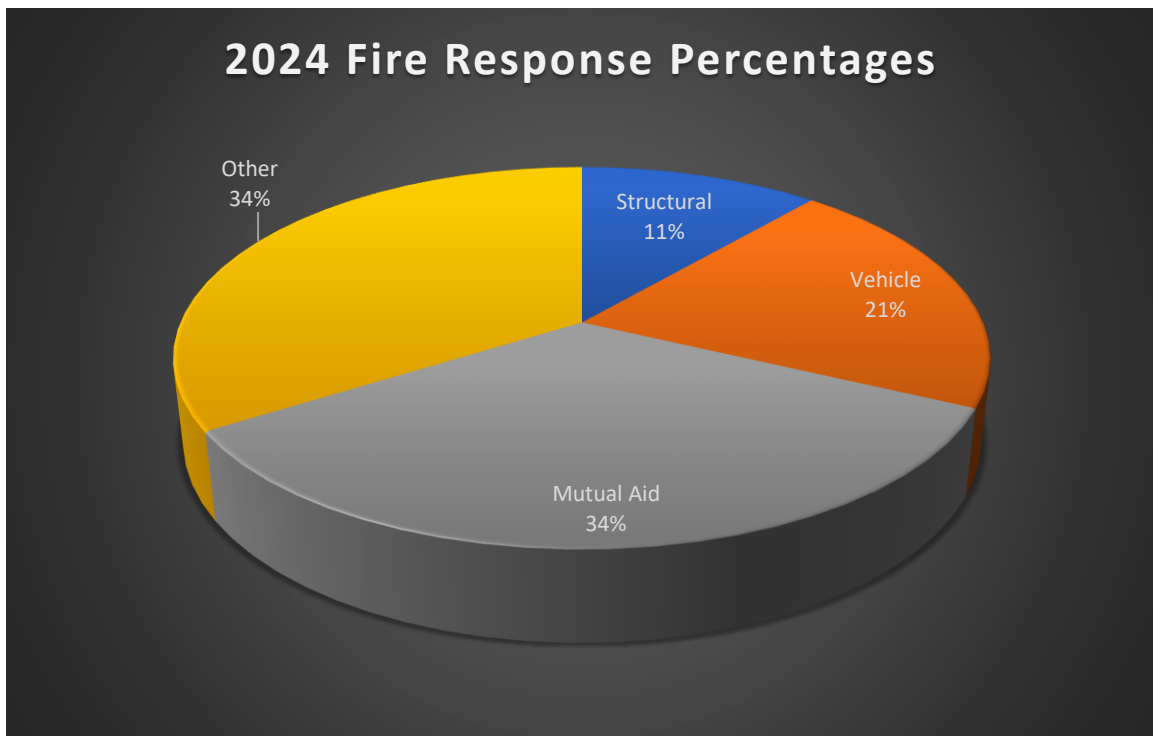
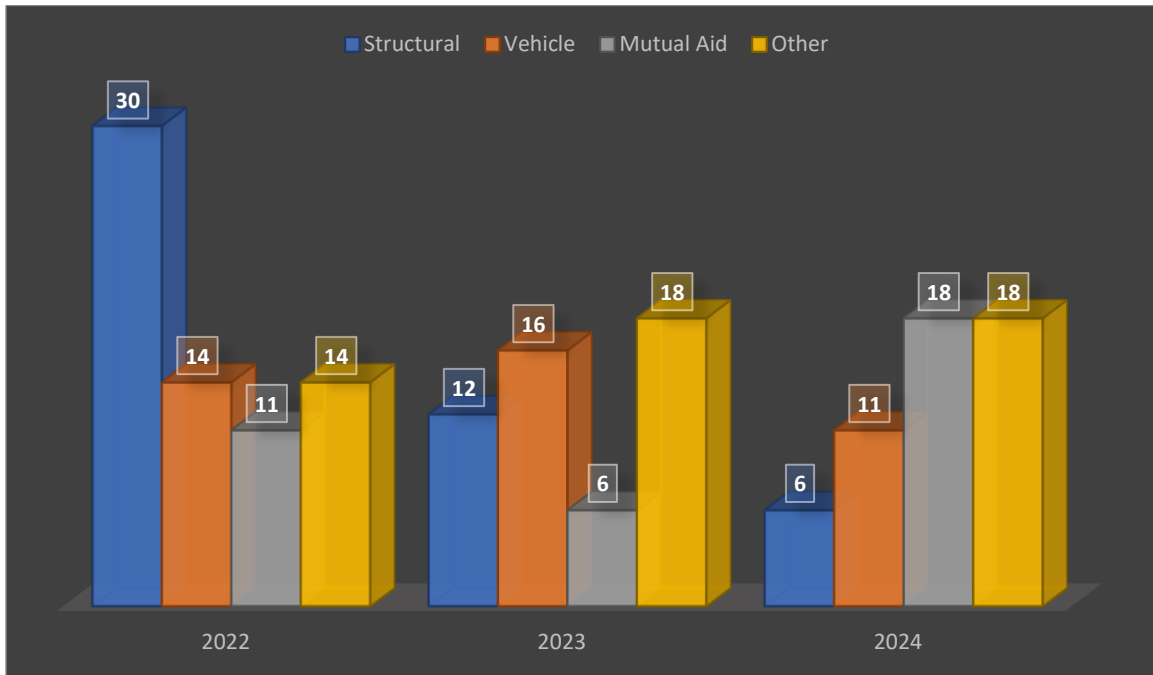
Fire safety education is one of Manchester Fire-Rescue department primary goals. Fire safety education is the key to saving lives and is taught throughout the year. Our main focus is on home fire safety because over 80% of fire deaths occur at the home. Personnel provide fire safety training throughout the year to various local groups (VFW, Lions Club, Boy Scouts, etc.) along with providing education during school visits, station tours, career days, and workshops with local businesses. Personnel also provide fire extinguisher training on an as needed basis to community organizations, civic groups, and businesses.

INCIDENTS

Manchester Fire-Rescue uses the National Fire Incident Reporting System (NFIRS) to report all emergency and non-emergency incident. Our incident responses statistics are compiled with all other departments at the state and national level. These statistics can be utilized to focus on current problems and to predict future ones within the fire service.

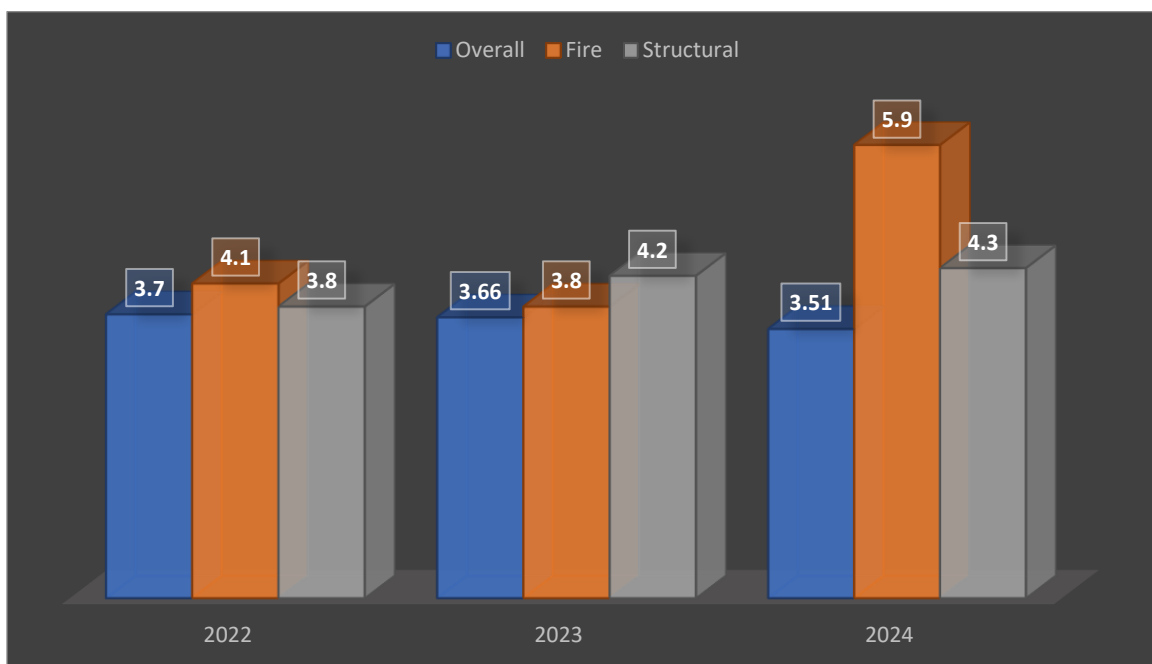


FIRE RESPONSE DATA

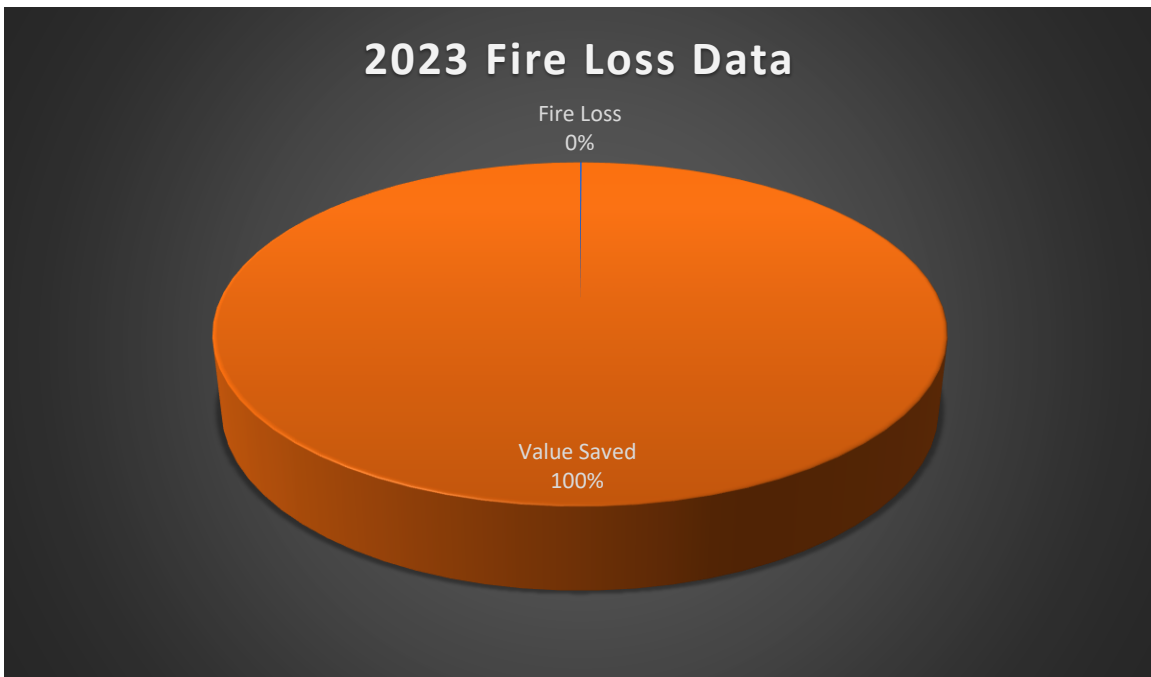
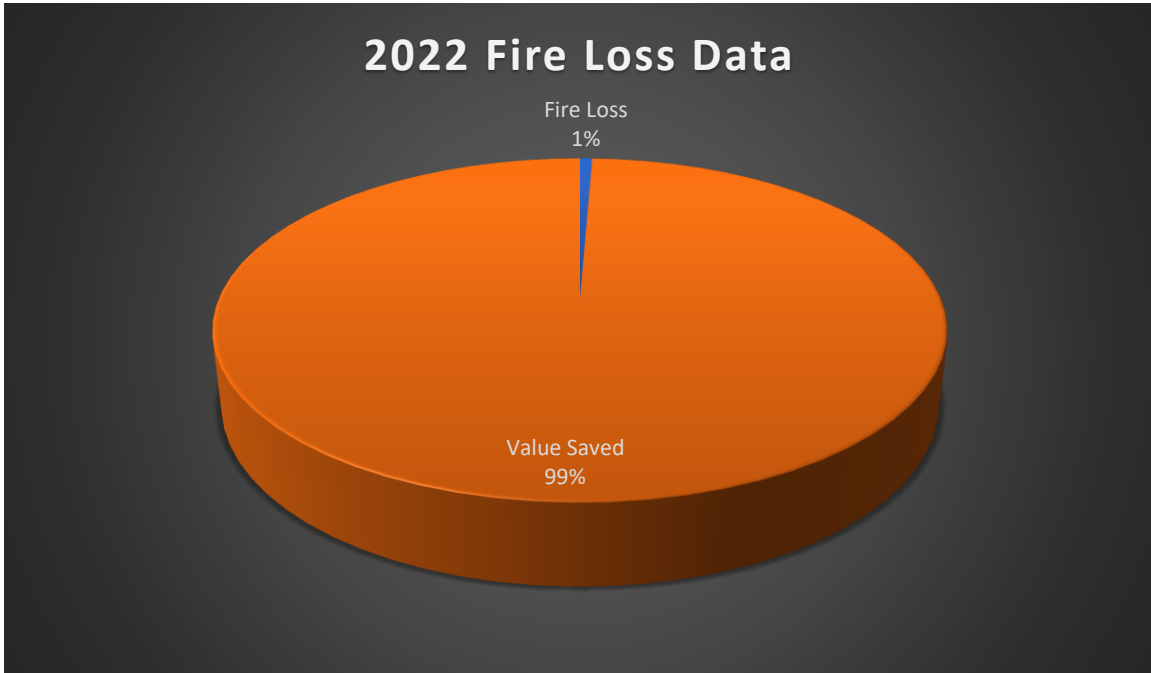


Response Time Data

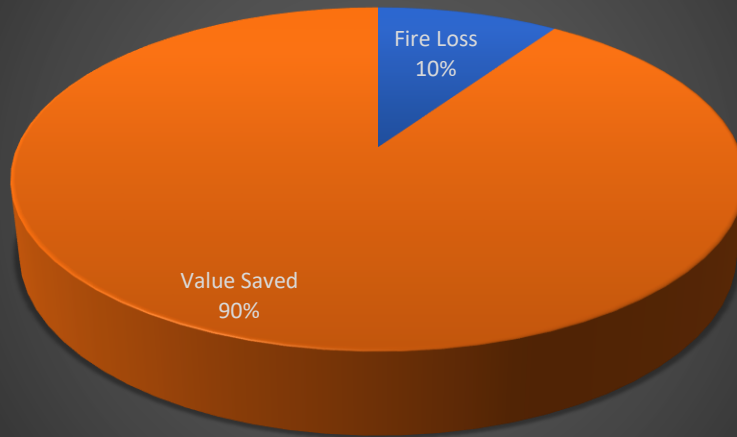
The average response time for the first arriving apparatus on an incident was approximately 3.51 minutes per call for over 1217 incidents during the year. This takes in all responses to any incident that personnel respond to, some of the motor vehicle accidents we respond to may have a 12-minute response time (on the interstate for instance), but our overall average response time is very good for the year. Crews responded to 6 reported structural fire incidents in 2024 and responded to a total of 53 fire related calls, cooking fires, vehicle fires, grass fires and other minor type fires. The estimated property and content loss for the City of Manchester was \$882,538 The value at risk was 8,361,949 for a loss of 10 % and a save ratio of 90%.



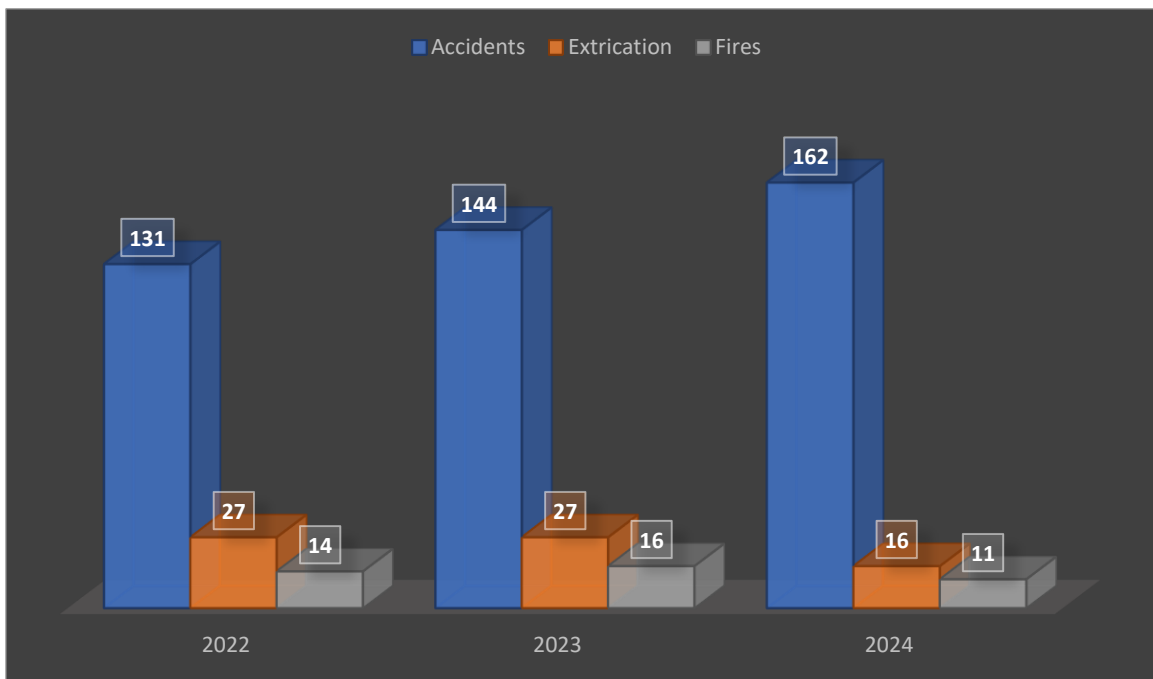
FIRE LOSS DATA



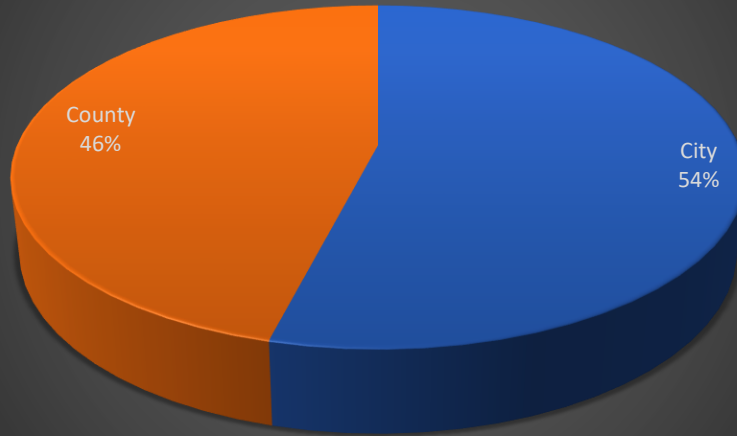
2024 Fire Loss Data



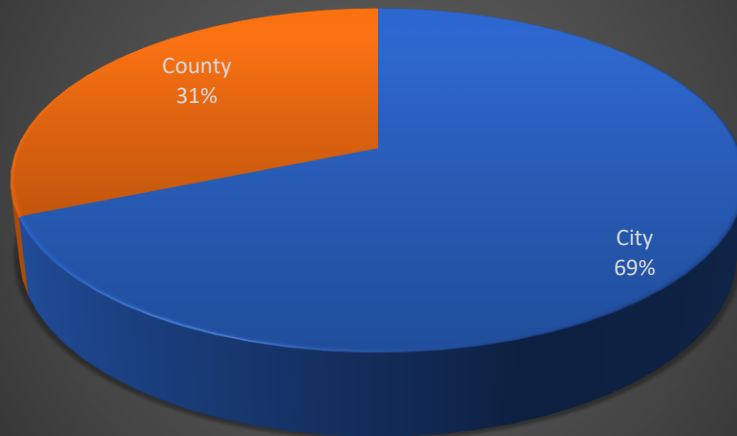
VEHICLE ACCIDENT RESPONSE DATA

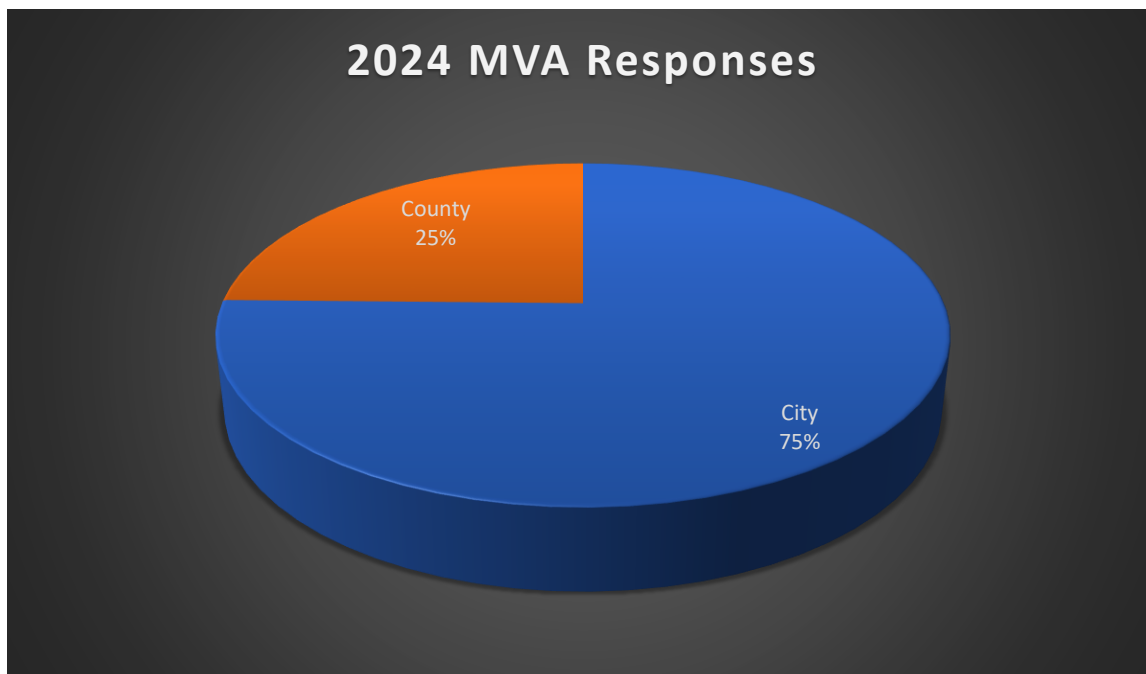


2022 MVA Responses



2023 MVA Responses





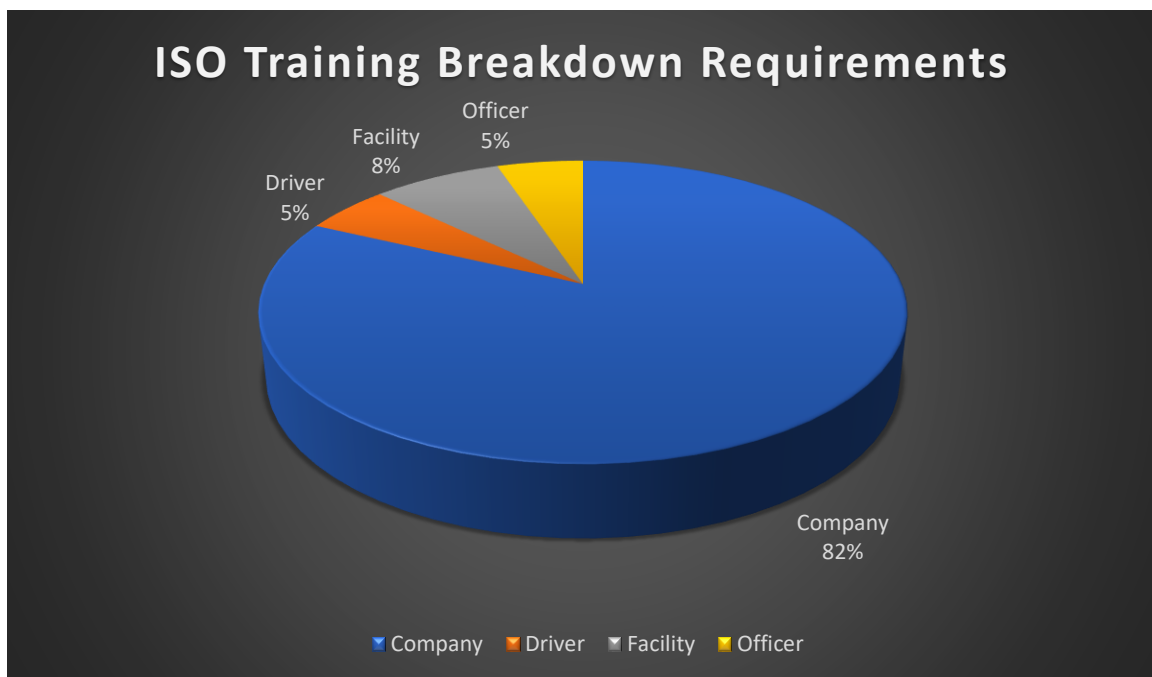
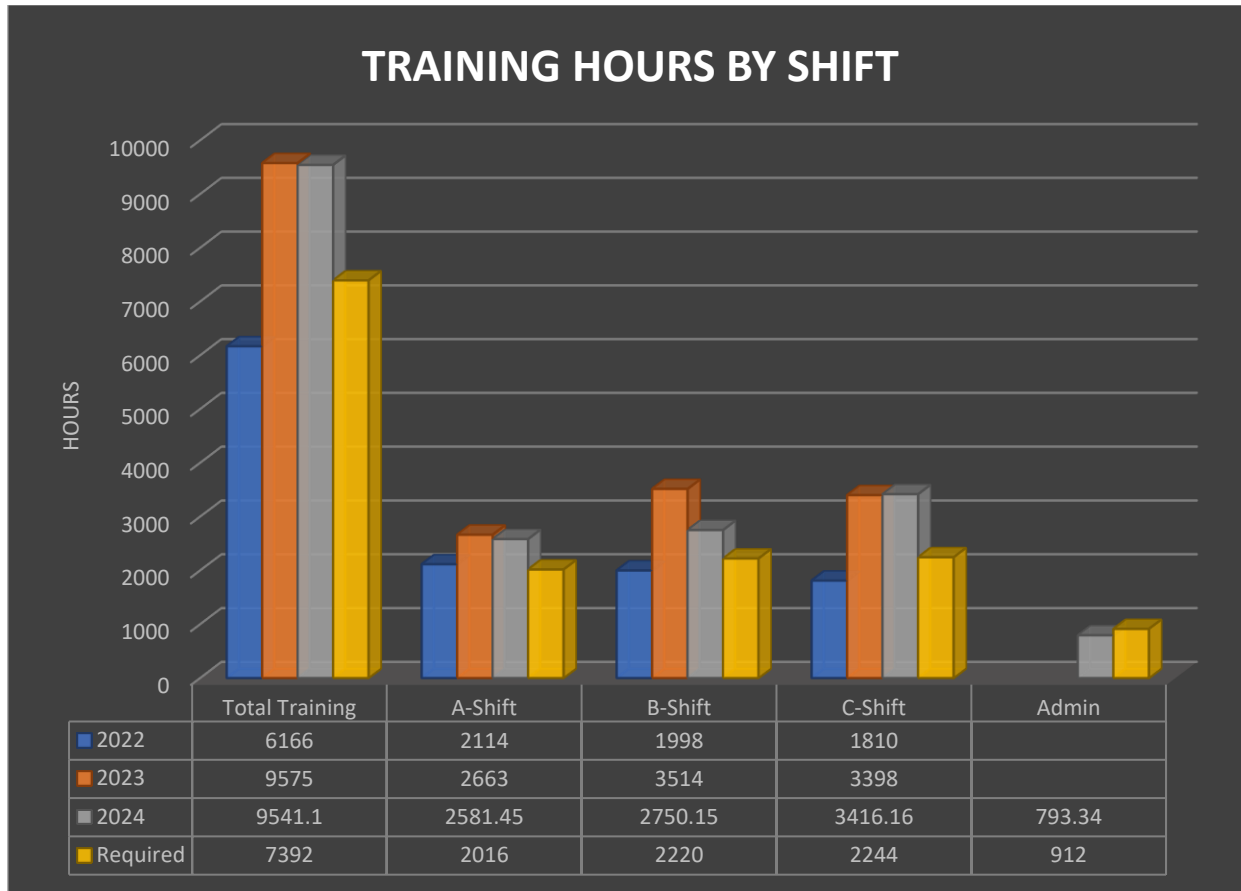
FIREFIGHTER TRAINING

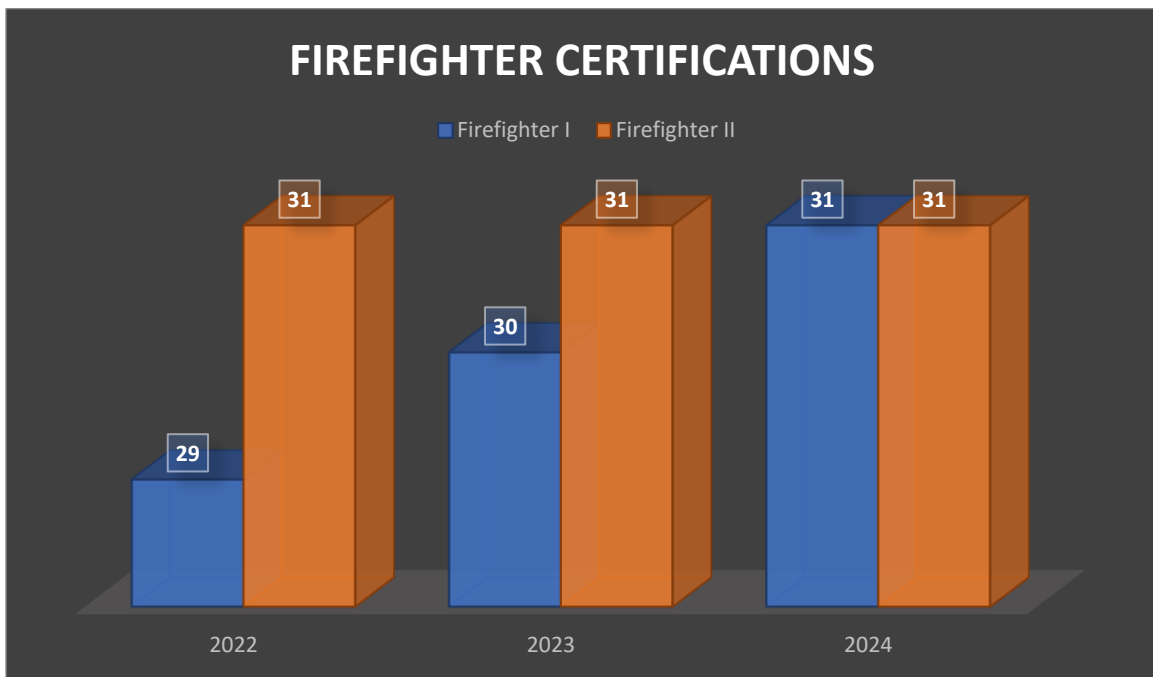
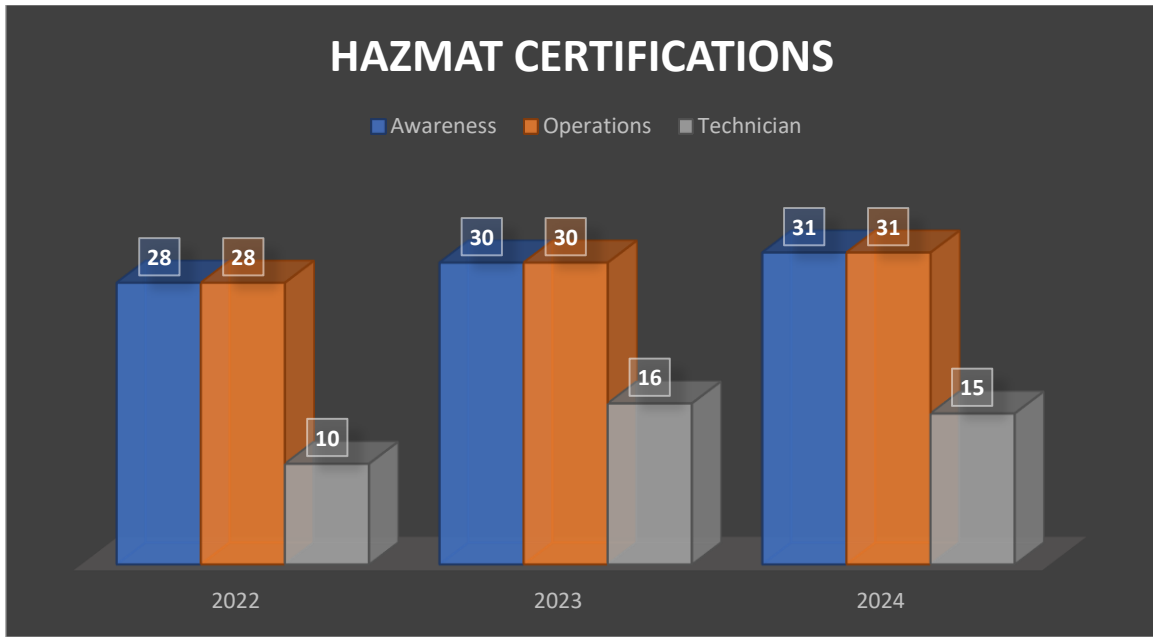
In 2024, 35 Fire Department personnel trained a total of 9,541 hours according to individual training records for a monthly average of 23 hours per firefighter. Firefighters train a minimum of 18 hours per month to help maintain the Insurance Service Office (ISO) Class 3 Fire Rating. Firefighters received training from our instructor led classes, Tennessee Fire Service and Codes Enforcement Academy (TFCA), Tennessee Emergency Management Agency (TEMA), Tennessee Association of Rescue Squads (TARS), and numerous schools, agencies, on-line courses, and workshops.

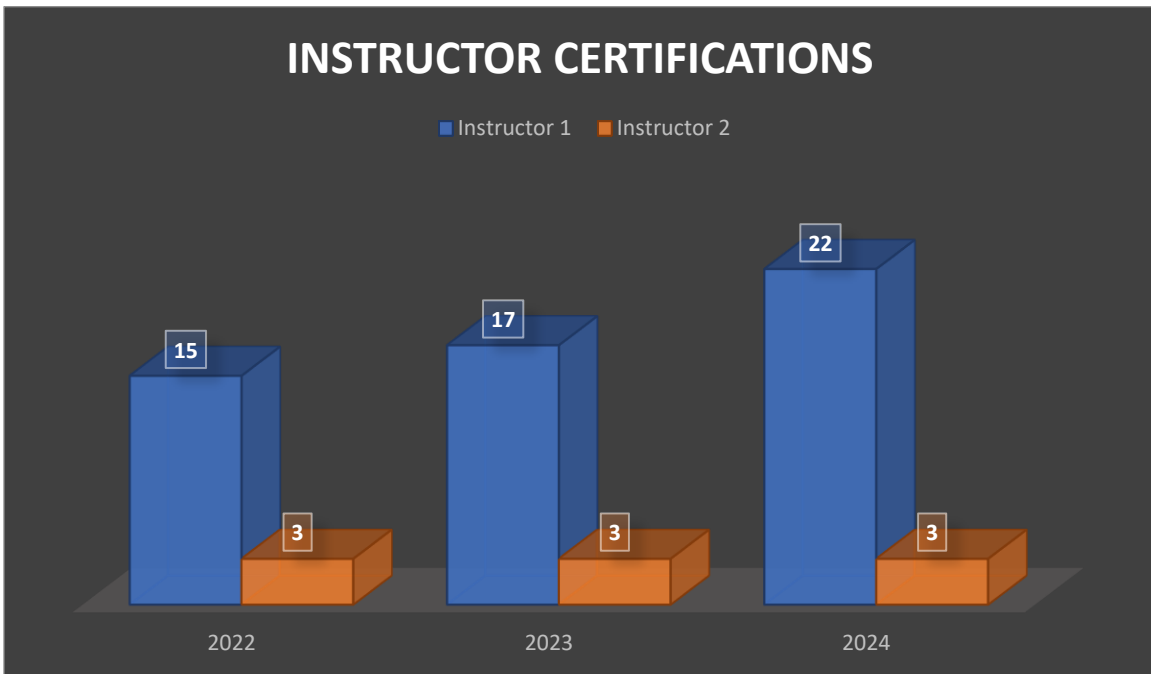
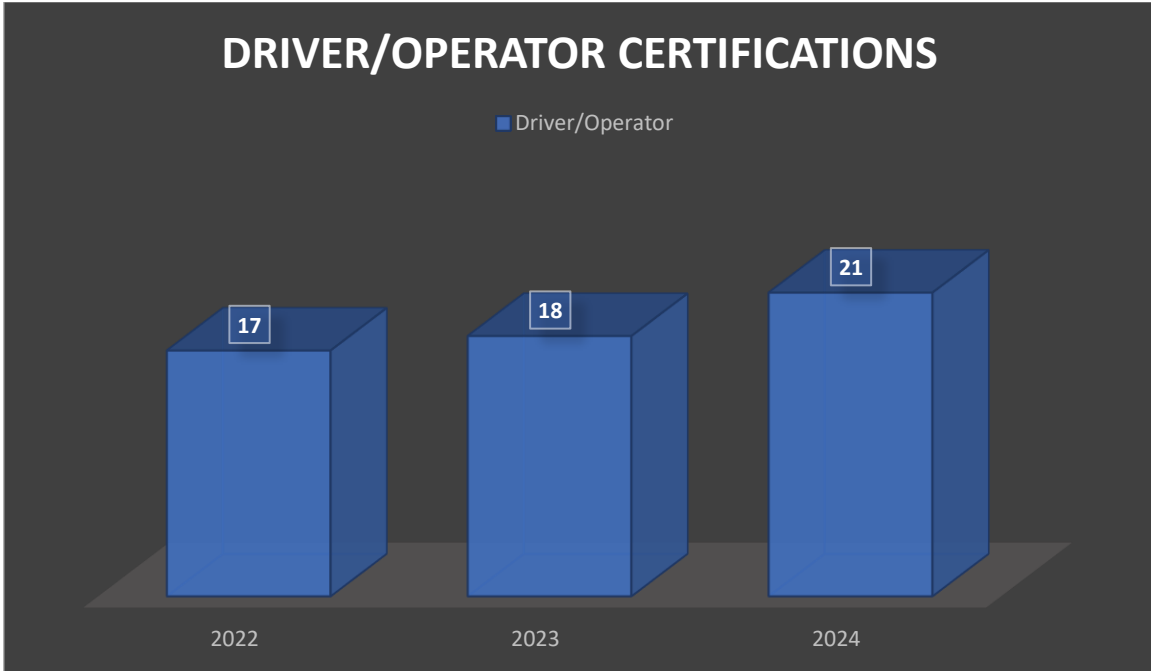
MFR participates in the State of Tennessee Commission on Firefighting certification program. Currently, MFR participates in 9 levels of certification. Firefighter I, Firefighter II, Fire Apparatus Driver/Operator, Fire Instructor I and II, Fire Officer I, II, III, and IV, Fire Inspector I and II along with Hazardous Materials Awareness, Operations and Technician levels with TEMA and the Tennessee Fire Commission. In 2024, firefighting personnel had 94 percent of personnel certified to the Firefighter I and Firefighter II levels.

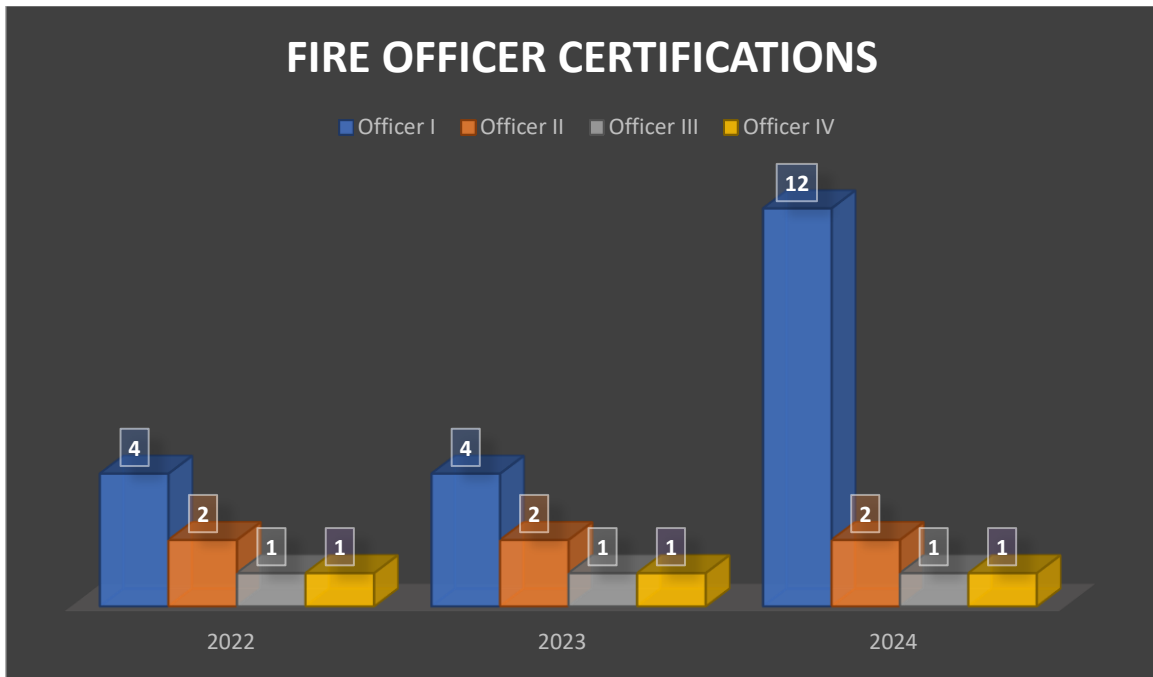
We continue to strive to have all firefighters trained/educated and certified to the Driver/Operator (PDO) level. This assist's our Captains in having personnel to fill this critical position when needed. In 2024, 2 personnel completed this training. MFR also participates in the Commissions' State Educational Incentive Program. The program requires firefighters to complete a minimum of forty (40) hours of approved training per year. In 2024, 27 personnel met the requirements for the Education Incentive Program.











Way Forward

We continued with our training plan in 2025 by incorporating National Fire Protection Association (NFPA), ISO, Fire Commission requirements into an annual training plan and monthly training schedule.

With the purchase of Vector Solutions software we have significantly increased training availability and tracking of our training. We now have not only conducted hands on classes and lecture, but also have access to a vast training library for online training for our personnel in fire and EMS related training subjects. This program has also significantly increased our tracking of our training hours and classes for all personnel. This will ensure we are meeting the requirements and frequencies of training for all our personnel.

In 2024 the Tennessee Fire Academy delivered Fire Instructor I and Fire Officer I classes in house for our personnel. This valuable training enhanced our personals skills and abilities We continue to strive to have all firefighters trained/educated and certified to the Driver/Operator (PDO) level. We are doing numerous improvements to both fire stations this year and should have most of them completed by years end. We will continue to look for ways to improve training and living and working condition in our department to better serve our community and take care of our firefighters.



